



Chemical Intelligence Ltd.

Quality Policy

The guiding objective of Chemical Intelligence is to be recognised as a reputable and reliable distributor of medical devices of the highest quality, giving satisfaction to users and safety to patients.

This will be achieved through:

- Management of the organisation, along with established quality objectives and defined responsibilities for their fulfillment
- Establishing, applying, maintaining and continual improvement of effectiveness of Quality Management System according to ISO 9001:2015
- Continual enhancement of customers' satisfaction
- Ensuring patient safety through risk management and quality assurance of medical devices
- Compliance with all applicable regulations in local markets, for example UK MDR 2002 as amended by the Medical Device (Amendment) Regulation 2023 (MDAR) or EU Medical Device Regulation (MDR) 2017/745
- Appropriate and considered selection and management of suppliers
- Commitment to quality in every aspect of business processes
- Making continuous improvement a part of every day and every job

The framework for setting quality objectives is defined in the Quality Manual.

The Technical Director is responsible for communicating the Quality Policy to all people working for or on behalf of the organisation and making it available to the public.

Mark Wilkinson
Technical Director, Sanitas Healthcare Limited